Employee Performance Manager

User Guide

Version 3.0



How to access the Employee Performance Manager System (EPM)

Use the following URL address: <u>http://www.rc-hr.com/</u> to access the Human Resources web page. Place the cursor over the HR Services tab and click on Employee Performance Manager as shown in the screen print below.

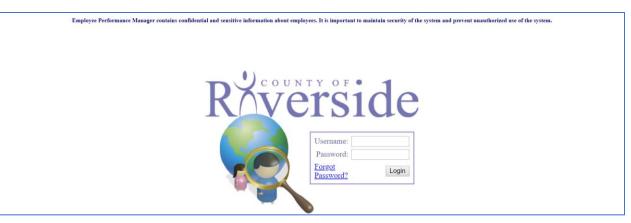
RIVCO HR			Search
putting people first	FIND A JOB - WORKING IN	HR SERVICES FAQS	contact us 🔹 f 🖸 🖻 💌 👽
ADMINISTRATIVE	EMPLOYEE & LABOR RELATIONS	EMPLOYEE SERVICES	EMPLOYEE SUPPORT
Accounting	Employee Relations	Employee Assistance Services	Commuter Services
Background Checks	Resources & Training	Workers' Compensation	COR Learning
Benefits	Employee Performance Manager	FMLA/CFRA/PDL and Other Leaves	Culture of Health
Classification and Compensation	MOUs Resolutions and Ordinances		Educational Support
Disability Access Office			Employee Services
Recruitment and Selection			Exclusive Care
Risk Management			HR Department Service Teams
Safety			HR Transformation
	> •		
County of Rivers	side is a great place to li v	ve, work and play!	Apply Now!

Click on EPM Intranet. EPM Extranet use applies when accessing the system from a remote location.

PLETY DOCKE IN FIND A JOB * WORKING IN THE COUNTY* IN SHERVICES* FAGS*	contact us• f 🖸 🗖 🛎 🦻
Employee Performance Manager	
If you are accessing EPM from work or within the County's intranet, please use the Intranet EPM link.	
EPM Intranet EPM Extranet	
Employee Performance Manager for Departments	Training Manuals
	and More
Welcome to the Employee Performance Manager . If your Department utilizes this tool, you should have been provided training and a username/password. If you do not have a logon, please contact your Department HR Service Manager.	Information
Departmental costs:	ef EDM Taxiaian Manual
The online Employee Performance Manager was developed and is maintained by the Human Resources Department and is available to all County of Riverside Departments at NO COST; however, your department must be set up to use this program.	EPM Training Manual
Departments may experience a soft cost for employee resources and any training materials. Average length of time:	 Performance Recognition Plan (PRP) End User Manual
Average length of time: The length of time to implement usage of the program is determined following an initial meeting with the department. The	
meeting will be to review and determine the size of the department, the resources available to set up initial templates for the department, and training (formal/informal) desired by the departments.	 PRP Interactive Evaluation (Manager Version)
If you have questions, please submit them to the HR-WebAdmin. For more information please read the Board of Supervisors	 PRP Interactive Evaluation
Policy C-21 Employee Performance Evaluation Reports (intranet only).	(Emplayee's Version)
Lominger Competencies Quick Reference Guide	 Preparing for the Annual Review Manager's Checklist
	 For Select Departments ONLY:
Competencies Quick Reference worksheet contains each of the Lominger 67 Core Competencies to better assist you in completing comprehensive employee evaluations. If you are not familiar with competencies and how to apply them in an	Drive Intranet
evaluation, or if you need assistance with this worksheet, please contact the Leadership Division or visit http://leadership.rc-	 For Select Departments ONLY:
hr.com for more information.	Drive Intranet (External Access)
Competencies Quick Reference (*Intranet Only)	
Liability Notice: The Competencies Quick Reference worksheet contains the proprietary works of Lominger Limited, Inc., dba	
Lominger International. Distribution, publishing, or otherwise transferral of this material or any derivative of this material is strictly forbidden to any person or entity outside the County of Riverside including consultants or third parties.	
strictly forbidden to any person or entity outside the County of Riverside including consultants or third parties.	

EPM training manuals and other performance management resources are available on the EPM page.

You can also access the EPM System and log in directly from the intranet or internet using the following URL address: <u>http://hr.web/pm/Login.aspx</u>



EPM System Sign On

Enter your username, which is your 6-digit Employee Identification Number (123456) and enter your password. If you are using the system for the first time, enter the default password, which is your 6-digit Employee Identification Number followed by a colon and exclamation point and the last 4 digits of your Social Security Number, using no spaces (123456:!3333) and click Login. The system will lock out after five unsuccessful login attempts. To prevent being locked out of the system, click **Forgot Password** and the system will auto-generate an email with instructions to reset your password.

After clicking **Forgot Password** a system generated email will be sent to you with password reset instructions.

Please provide your Username (Employee)	ID) and your password	l will be reset to the default value. (Employe	e ID# + ':!' + Last four digits of your SSN)
	Username:	Reset Password	

As shown in the screen print below, a 45-minute session timer is visible while you are signed in the system. The timer will reset each time you select, click or make an entry in the system. It is important to keep track of this session timer and save your entries before the session times out.

Changing Your Password

The EPM system contains confidential and sensitive information. It is important to maintain security and prevent unauthorized use of the system. Be sure to change your password after using the system default password.

Changing your password is easy. Click on the Change Password link from the Home Page

Employee Performance Mana	jer Logged
Session Timer 44:57 Change Password	
Home	
Employee	
My Evaluations	

Security is especially important when choosing a password. Passwords should be easy to remember, but not easily guessed. If written down, passwords should be kept in a secure location.

Consider the following when selecting a new password:

- It should not be something that could be easily guessed, such as your birthday, anniversary, nicknames, etc.
- Random selections of letters, numbers and symbols are best for maintaining security.
- Passwords are case-sensitive.
- Passwords should be at least 8 characters in length.

A system indicator will display the security level strength when entering a new password. The maximum-security level recommended is Excellent as indicated below. Enter a new password and reenter it to confirm. Click Save.

Session Timer 44:44	Edit User Password	
Change Password		
Home	New Password	Strength: Excellent
Employee My Evaluations	Confirm New Password	
Manager	Save	

The system will display a prompt confirming your password was changed successfully.

Employee Performance Mana	ager	Logged ir
Session Timer 42:33 Change Password	Edit User Password	
Home Employee	New Password	
My Evaluations	Confirm New Password	

Viewing/Printing My Evaluation Record

Click on My Evaluations to access and view your evaluation records.

Session Timer 44:41	Stockmann, My Employees	Thomas Emplo	yee Home Licens	ure Evaluations		
Change Password Home		6 1. 1	-			F 1
Employee	1.1	Status Projected	Type Annual		0ue Date 2/17/2012	Finalized
My Evaluations	select	Pending Administrator Sign-off	Annual	1:	2/15/2011	12/08/2011
	select	Complete	Annual	1:	2/15/2010	12/08/2011

To view and/or print a completed evaluation, select the link next to the evaluation record you wish to view. A projected evaluation cannot be viewed until it is completed and finalized by your supervisor or manager. An evaluation with a status of Pending Administrator Sign-off indicates your manager or supervisor completed and finalized the evaluation. To view/print, select the link, **View Evaluation** next to the evaluation you wish to view/print.

Employee Performance Mar	nager		Logged i
Session Timer	Stockmann, Thomas	Evaluation Home Employee Comments Notes	
44:52	My Employees >> Stockmann, Tho	mas Evaluations >> Evaluation Home	
Change Password	Evaluation Detail		
Home	Evaluation Type:	Annual	
Employee	Evaluation Due Date:	12/15/2011	
My Evaluations	Evaluation Status:	Pending Administrator Sign-off	
	Employee Position:	74772 - HUMAN RESOURCES ANALYST II (6/22/2006)	
	Finalized by:	Michael O'Hallorhan on 12/8/2011	
	Actions		
	View Evaluation		

The evaluation is displayed in PDF format after clicking View Evaluation link.

nterpersonal / Team	Competencies		
N/A Not Applicable	B Below Expectations	M Meets Expectations	E Exceeds Expectations
- Is sensitiv - Anticipate - Views co reality	euver through complex political e to how people and organizations s where the land mines are and	situations effectively and quietly ons function I plans his/her approach accordir ary part of organizational life	0,

Adding Comments to My Performance Evaluation

You may enter comments in response to your performance evaluation for a specific review period. Employee comments must be entered in the system 30 calendar days from the date the supervisor or manager finalized the performance evaluation.

Session Timer	Stockmann,	Thomas Emplo	yee Home Lic	ensure Evaluations	
44:41	My Employees >> Stockmann, Thomas				
Change Password					
Home		Status	Туре	Due Date	Finalized
Employee	select	Projected	Annual	12/17/2012	
My Evaluations	select	Pending Administrator Sign-off	Annual	12/15/2011	12/08/2011
	select	Complete	Annual	12/15/2010	12/08/2011

5

To add comments to the system, select the link next to the appropriate evaluation record. Click the Employee Comments tab to enter your comments as show below.

Employee Performance Mana	ger	
	O'Hallorhan, Michael	Evaluation Home Employee Comments
Change Password	Back To My Evaluations	
Home	Evaluation Detail	
Employee	Evaluation Type:	Annual
My Evaluations	Evaluation Due Date:	10/11/2008
	Evaluation Status:	Complete
	Employee Position:	74776 - HUMAN RESOURCES DIV MGR II (10/11/2005)
	Actions	
	View Evaluation	

Click on Edit Comments and type your comments in the Employee Comments text box.

Employee Performance Mana	ager
	O'Hallorhan, Michael Evaluation Home Employee Comments
Change Password	Back To My Evaluations
Home	Annual Evaluation Due 10/11/2008
Employee	
My Evaluations	Employee Comment:
	My evaluation review went well
	Edit Comments

Click Save Comments when you're done entering your comments.

Employee Performance Mana	ger
	O'Hallorhan, Michael Evaluation Home Employee Comments
Change Password	Back To My Evaluations
Home	Annual Evaluation Due 10/11/2008
Employee	
My Evaluations	Employee Comment:
	My evaluation review went well
	Save Comments

In the event 30 calendar days has lapsed from the date your performance evaluation was finalized, you may type and submit your comments on a Word document or provide a copy of your written comments to your department's EPM System Administrator. The system administrator will attach the document with your comments to the evaluation record in the EPM system.

Acknowledgement Form

When an evaluation has been completed and finalized by your supervisor or manager, you will receive an Acknowledgement Form to sign.

Ráverside	_	Employee Eval	uation			
HUMAN RESOURCES Winner IPMA Award for Excellence		Other Evaluation Due: 04/01/2008				
Employee Info						
Employee Name:						
County Department:	113 :: HUM	AN RESOURCES				
Department:	113010000	:: HUMAN RESOURCES				
Job Code & Title:	13133 :: SR	HUMAN RESOURCES CLERK	- C			
Evaluation Info						
Evaluation Type:	Other					
Evaluation Due Date:	04/01/2008					
Evaluation Completion Date:	07/14/2008					
M Meets Expectation		ny of the evaluation referenced a	n this signature form			
		py of the evaluation referenced o	n this signature form.			
ignature)	Date	Evaluator Signature	Date			

The Acknowledgement Form requires signatures from you, your supervisor, a department manager and/or a designated department administrator. The signed form is kept in your personnel file. It is not necessary for your manager or supervisor to attach the entire evaluation to this form as your performance evaluation will be kept in the EPM system electronically.

You may keep a copy of your completed performance evaluation for your records by printing a hard copy of your finalized evaluation from the Employee Evaluation screen page (see Page 4 of this guide).

Board of Supervisor's Policy C-21 – Employee Performance Evaluation Reports

To obtain additional information regarding performance evaluations, please refer to Board of Supervisor's Policy C-21, Employee Performance Evaluation Reports.

Setting up the Employee Evaluation and Importing Data (Manager/Supervisor Role)

Setting up the employee evaluation record requires importing data from the template directory. Initially the sections within the evaluation, i.e. Job Description, Competencies sections, etc. will be blank until a template is imported. Some manual entry of licensing and certification information may be required. Refer to the section on Licensure in this guide for instructions.

Starting from My Employees Evaluation Screen, select the appropriate employee evaluation record and click on the link as shown in the example below. This will take you to the employee's Evaluation Home Page.

Employee Performance M	anager					L
Session Timer 44:43	My Em	ployees				
		Employee ID		Employee Name		
Change Password	select	000018		Anderson, Vicki		
lome		Evaluations:				
Employee		select	Annual		02/16/2011	
My Evaluations		select	5 Other		05/18/2010	
Manager	select	000014		Andrews, Steve		
My Employees		Evaluations:				
Manager Reports		select	163 Department	t Probation	12/01/2009	

From the Evaluation Home Page, click Import Data.

Employee Performance Ma	anager	Logged
Session Timer 44:43	Holman, Jake A Evaluation Home Job Description Physical Rgrmts Competencies Rating Notes My Employees >> Holman, Jake A Evaluations >> Evaluation Home Frailing Notes Notes Notes	
Change Password	Evaluation Detail	
Home	Evaluation Type: Annual Evaluation Due Date: 6/22/2010	
Employee My Evaluations	Evaluation Status: Projected Employee Position: 74772 - HUMAN RESOURCES ANALYST II (6/22/2006)	
Manager My Employees Manager Reports	Actions Print Evaluation Draft Import Data An overall rating and porting comments are required before an evaluation can be finalized.	
Resources Competencies Quick Reference Manager Checklist	Supporting Documents Upload New Document	

Data may be imported from a previously completed evaluation record provided historical evaluation data is stored in EPM, otherwise to proceed with setting up the evaluation record, click on **Import Data from a Template**.

Employee Performance Ma	anager	Logged
Session Timer 44:58	Import from either a Template or another Evaluation!	_
Change Password	Import Data from another Evaluation	

Templates were created during the initial set up and vary by department. The Template Directory may include generic job classification templates with job specific criteria only. Other templates may include additional criteria such as Competencies, etc. Be sure to thoroughly review the templates first by clicking **View**. After reviewing the template and verifying the contents, click on **Select** to import the appropriate template.

Change Password	Import - C	noose Template	
Home	ER		
	view / select	ER Division Manager	
Employee	view / select	HR Tech	
My Evaluations			
	Exclusive Provid	er Option	
Manager	view / select	Claims Adjuster I	
My Employees	view / select	Claims Supervisor	

Countywide templates are available in View only mode by scrolling to the bottom half of the template directory page. To obtain Template Import access rights for other county department templates, please contact your Department or County Human Resources EPM Administrator. See screen print below.

County	wide Templates
	Department
select	AGRICULTURAL COMMISSIONER
select	ASSESSOR-CLERK RECORDER
select	AUDITOR - CONTROLLER
select	AVIATION
select	BOARD OF SUPERVISORS
select	BUILDING AND SAFETY
select	CHILD SUPPORT SERVICES
select	CHILDREN & FAMILIES COMM
select	CODE ENFORCEMENT
select	COMMUNITY ACTION
select	Community Centers
select	COMMUNITY FACILITY DISTRICTS
select	COOPERATIVE EXTENSION
select	CORAL TEETER
select	COUNTY COUNSEL

A checklist will display all sections that make up the evaluation document. The Job Description and Physical Requirements boxes will be selected as part of a system default. The Template Groups must be selected by clicking on the individual competency sections, i.e. Job Duties and Essential Functions, Success Competencies, etc. you want imported.

Session Timer 44:49	Import Template - Choos	mport Template - Choose Sections to Import			
Change Password Please Choose the Sections you want to Import					
	✓ Job Description				
Home	Physical Requirements				
Employee	Competencies				
My Evaluations	Template Groups	Evaluation Groups			
Manager	Job Duties and Essential Functions	not imported.			
My Employees	Success Competencies	not imported.			
Manager Reports	Interpersonal / Team Competencies	not imported.			
_	Crganizational Competencies	not imported.			
Resources Competencies Quick	Goals / Objectives	not imported.			
Reference					
Manager Checklist Version 3 Training Manual Version 3 Enhancements	Import				

Select the applicable Template Group categories and check off the individual group categories you want to import to create the employee's system evaluation. Review the system Evaluation Groups categorized in the right-hand column, shown in the screen page below, to ensure the Template Group categories checked off match the Evaluation Groups before clicking **Import**. If the columns don't match, use the drop-down menu to select the appropriate category. This step is required to ensure the system template properly transfer the data to the appropriate categories selected to set up the employee's system evaluation document.

Data transfer from the Template Group categories may be copied to a different Evaluation Group category, if appropriate. Use the drop-down menu to select a different Evaluation Group section category. Proceed by clicking **Import.**

Session Timer 44:45	Import Template - Choos	e Sections to I	mport		
Change Password	Change Password Please Choose the Sections you want to Import				
	Job Description				
Home	Physical Requirements				
Employee	Competencies				
My Evaluations	Template Groups		Evaluation Groups		
Manager	Job Duties and Essential Functions	imported into	Job Duties and Essential Functions 💌		
My Employees	Success Competencies	imported into	Success Competencies		
Manager Reports	✓ Interpersonal / Team Competencies	imported into	Interpersonal / Team Competencies 💌		
Resources	Organizational Competencies	not imported.			
Competencies Quick Reference	Goals / Objectives	not imported.			
Manager Checklist Version 3 Training Manual	Import				

It may be necessary to import a second template depending on the initial template set up. Deselect items previously imported and only select the Templates Groups you want imported otherwise previously imported data will be overwritten.

After importing the template data, the system automatically returns to the Employee Evaluation Home Page.

Employee Performance Ma	anager	Logged
Session Timer 44:43	Holman, Jake A Evaluation Home Job Description Physical Rqrmts Competencies Rating Notes My Employees >> Holman, Jake A Evaluations >> Evaluation Home E	
Change Password	Evaluation Detail	
Home Employee My Evaluations	Evaluation Type: Annual Evaluation Due Date: 6/22/2010 Evaluation Status: Projected Employee Position: 74772 - HUMAN RESOURCES ANALYST II (6/22/2006)	
Manager My Employees Manager Reports	Actions Print Evaluation Draft Import Data An overall rating and supporting comments are required before an evaluation can be finalized.	
Resources Competencies Quick Reference Manager Checklist	Supporting Documents Upload New Document	

System Resources

The Employee Evaluation Home Page provides resources with links to relevant tools and documents to assist managers with planning, preparing and completing performance evaluations. The *Supporting Documents Section* provides functionality to easily attach relevant documents pertaining to a specific review period. Message Alerts prompt the supervisor or manager when a rating is missing, or comments are required. An evaluation cannot be finalized until all ratings and comments are entered. A *Notes* section is provided for note taking purposes. Please use discretion when entering information in this section as this detail is discoverable. Fact based statements are recommended. *Breadcrumbs* are provided to help the end user navigate the system and return to the previous screen page.

Employee Performance M	anager	Logged		
	Holman, Jake A Evaluation Home Job Description Physical Rgrmts Competencies Rating Notes			
Session Timer 44:59	My Employees >> Holman, Jake A Evaluations >> Evaluation Job Descript.			
Change Password	Annual Evaluation Due 6/22/2010			
	74772 - HUMAN RESOURCES ANALYST II			
Home	Position Summary:			
Employee My Evaluations	Under direction, to perform responsible, complex, and specialized technical and analytical personnel work in the recruitment and selection of employees, the maintenance of the classification and salary plan, and			

In the example shown above, the information displayed reflects data imported from the template into the Job Description section. This information reflects job detail from the job classification specifications. The data imported to the Job Description section is locked once it's imported and cannot be edited. Contact your EPM system department administrator if you need assistance removing incorrectly imported data in this section.

The Physical Requirements Tab shown below may be hidden or displayed. If the department opts to use this section, the EPM System Administrator will enable this setting during the initial department set up.

loyee Performance Ma	anager							Log
	Holman, Jake A	Evaluation Home	Job Description	Physical Rqrmts	Competencies	Rating	Notes	
Session Timer 44:59	My Employees >> Holman, .	Jake A Evaluations >>	Evaluation Job De	scription				
Change Password	Annual Evaluation D	ue 6/22/2010						
onalige r assivoru	74772 - HUMAN RESOUR	CES ANALYST II						

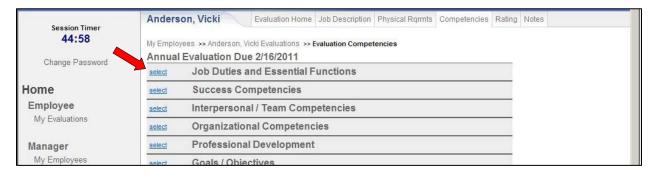
The Physical Requirements section is initially left blank unless it is part of the template. If it's not part of a template, data may be entered manually. Scroll to the bottom of the page and click 'Edit' to enter data.

	is exposed to other harmful elements	
	works in confined quarters	
	o Bloodborne and Airborne Pathogens	
Exposure		<legend></legend>
Exposure	Bloodborne	⊲egend>
	Bloodborne Airborne	<legend></legend>
-		<legend></legend>

After clicking the Edit button, use the radio buttons and select the appropriate frequency indicators. Click on the <legend> to view the list of frequency indicators.

On	the	Job	Em	ployee:		
С					<legend></legend>	
0	0	0	0	is exposed to excessive	C - Constantly (activity or conditions exist 5.5+ hours/day) F - Frequently (activity or conditions exist 2.5 - 5.5 hours/day)	
0	0	o	o	is around moving machine	O - Occasionally (activity or conditions exist 0 - 2.5 hours/day) N - Never	
0	0	0	0	is exposed to marked cha	<u><close></close></u>	

It is important to review and validate each section of Evaluation Competencies before entering ratings to confirm all relevant job data imported correctly from the template. Competency section headings may vary by department, i.e. Success Competencies, etc. To review each section, **Select** the link to open each section and review the imported data before rating and entering comments.



The example below reflects data imported into the Interpersonal/Team and Organizational Competencies categories. This section of the evaluation is considered part of the evaluation criteria and will be rated by the manager or supervisor.

Change Password	Annual Evaluation Due 10/27/2010 Interpersonal / Team Competencies	
Home Employee My Evaluations	Ratings Definitions Below Standards Performance - consistent failure to meet goals and objectives despite intervention. Meets Performance - consistently fulfills job requirements, achieves goal and objectives; meets standard job expectations at an acceptable level. Exceeds Performance - consistently exceeds expectations; goes above and beyond; is highly productive; model of superior performance and service excellence.	
Manager My Employees Manager Reports	C N/A Standards Performance Performance Performance delete	
Resources Competencies Quick Reference	Political Savvy: - Can maneuver through complex political situations effectively and quietly - Is sensitive to how people and organizations function	

To make changes to the criteria within this section, select **Edit** or **Delete** prior to finalizing an evaluation or to add criteria, click **Add New Competency**.

CINA Standards Performance Performance Performance delete
4 Interpersonal Savvy: - Relates well to all kinds of people, up, down, and sideways, inside and outside the organization - Builds appropriate rapport - Builds constructive and effective relationships - Uses diplomacy and tact - Can diffuse even high-tension situations comfortably Add New Competency
Add New Competency

Licensure

The licensure section may be used to track and monitor licensure, certification and training Requirements. **Select** the link as shown below to access and document licensure or certification information.

Select 000010 Horn, Tom				
	select	000010	Horn, Tom	
		Evaluations: select Annu		06/22/2010

Click on the licensure tab to enter pertinent data and upload documents.

Session Timer 44:56	Anderson, Vicki	Employee Home Licensure Evaluations	
Change Password			
llama.	People Soft Data		
Home	Employee ID:	000018	
Employee	Supervisor:	Michael O'Hallorhan :: HUMAN RESOURCES DIV MGR II	

To add pertinent data in the licensure, certification and training sections, click Add Licensure, Add Certification, etc.

Home	Licensure		
Employee	Description	Reference Nbr	Expiration/Completed Date
My Evaluations	No Records Found!		
Manager My Employees	Add Licensure		
Manager Reports	Cartification		
Resources	Certification		
Competencies Quick Reference	Description	Reference Nbr	Expiration/Completed Date
Manager Checklist	No Records Found!		
	Add Certification		
	Training		

To add Licensure detail, proceed by selecting or typing in the Description; Reference Number, Expiration Date and click Save.

44:36 Change Password	Add Licensure for An	derson, Vicki	
Home Employee My Evaluations	Description Reference Number Expiration Date	Marriage, Family Therapist 💌 2490279 8/11/2010	
Manager My Employees	Save Cancel	August, 2010 ▶ Su Mo Tu We Th Fr Sa 25 26 27 28 29 30 31	

Licensure, certification and other training documents may be saved, printed and stored in the system.

Employee Performance M	anager					
	Anderson, V	/icki	Employee Home	Licensure	Evaluations	
Session Timer 44:57	My Employees	>> Anderson,	, Vicki			
Change Password						
Home	Licensure					
Employee		Description			Reference Nbr	Expiration/Completed Date
My Evaluations	edit / delete	Marriage, Fa	mily Therapist		2490279	08/11/2010
Manager My Employees		Attachmen	ts:			Add Attachment

To upload these documents, click **Add Attachment**. Next, type a Description, File to Upload and click the Browse button. Select the appropriate file and click Save. The file document will be stored in the system for future retrieval or reference.

Session Timer 44:22	Add Attachment	
Change Password	Description	
Home	File Browse	
Employee	Submit Cancel Choose File to Upload	
My Evaluations	Look in: B Desktop	

Once the licensure section is completed, click on the Evaluations tab referenced below to access the Employee Evaluation Home Page.

Employee Performance Ma	anager					Logged
Consider Timore	Anderson, Vicki	Employee Home	Licensure	Evaluations		
Session Timer 44:58	My Employees >> Anders	on, Vicki				
Change Password						
	People Soft Data					
Home	Employee ID:	000018				

Select the appropriate evaluation record from the Employee Evaluation Home Page.

Follow the instructions on the next page to begin working on an evaluation.

	Anderson, Vicki	Emplo	yee Home Licensure	Evaluations			
Session Timer 44:49	My Employees >> Ar	nderson, Vicki					
Change Password	- 12						
		Status	Туре	Due	e Date	Finalized	
Home	select	Projected	Annual	02/1	16/2011		
Employee	select 5	Due	Other	05/1	18/2010		
My Evaluations	select	Complete	Annual	02/1	16/2010	02/16/2010	

Completing, Editing and Finalizing an Evaluation

A template must be imported first before the supervisor or manager begins working on completing a draft and finalizing an evaluation. Refer to the instructions on Page 9 to import a template. To begin rating the evaluation, start from the Managers Home Page and select the link My **Employees**. Select the employee evaluation you wish to complete. In the example below, the link to access the annual evaluation due on May 16, 2010, is referenced.

Session Timer 43:31	My Em	My Employees			
Change Deserved		Employee ID		Employee Name	
Change Password	select	000018		Anderson, Vicki	
Home Employee My Evaluations		Evaluations: select select	Annual 6 Other		02/16/2011 05/18/2010
Manager	select	000014		Andrews, Steve	
My Employees		Evaluations:		:	

To begin rating evaluation criteria, click on the Competencies section tab header first. Open each section under the Competencies tab by selecting the appropriate links.

Session Timer 44:58	Anderson, Vicki Evaluation Home Job Description Physical Rqrmts Competencies Rating Notes My Employees >> Anderson, Vicki Evaluations >> Evaluation Competencies Evaluation Competencies						
Change Password	Annual Evaluation Due 2/16/2011						
Ghange Password	select Job Duties and Essential Functions						
Home	select Success Competencies						
Employee	select Interpersonal / Team Competencies						
My Evaluations	select Organizational Competencies						
Manager	select Professional Development						
My Employees	select Goals / Objectives						

Some editing may be required in each section. Use the **Edit**, **Delete** or **Add New Competencies** buttons within each section to make changes or delete information before you begin working on or finalizing the evaluation.

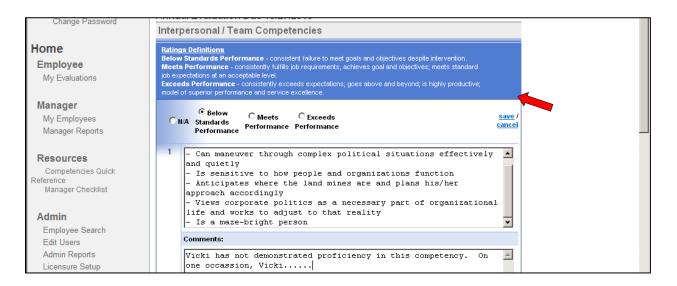
CINA Standards C Meets C Exceeds Performance Performance	edit / delete	
4 Interpersonal Savvy: - Relates well to all kinds of people, up, down, and sideways, inside and outside the organization - Builds constructive and effective relationships - Uses diplomacy and tact - Can diffuse even high-tension situations comfortably		
Add New Competency		

Click on the appropriate rating of 'Below', 'Meets', or 'Exceeds' in each of the competency areas or evaluation criteria sections.

Home	Ratings Definitions	
Employee	Below Standards Performance - consistent failure to meet goals and objectives despite intervention. Meets Performance - consistently fulfills job requirements, achieves goal and objectives; meets standard job	
My Evaluations	expectations at an acceptable level. Exceeds Performance inhistently exceeds expectations; goes above and beyond; is highly productive; model of superior perfy ance and service excellence.	
Manager		
My Employees	© Below C Meets C Exceeds	edit /
Manager Reports	Performance Performance	delete
	1	
Resources		
Competencies Quick	Political Savvy:	
Reference	 Can maneuver through complex political situations effectively and quietly Is sensitive to how people and organizations function 	
Manager Checklist	Anticipates where the land mines are and plans his/her approach accordingly	
	- Views corporate politics as a necessary part of organizational life and works to adjust to that reality	
Admin	- Is a maze-bright person	
Employee Search	Board Policy requires a comment for any competency that is rated as Below or	
Edit Users	Exceeds standards!	
Admin Reports		

A 'Below' or 'Exceeds' rating will require comments to substantiate these ratings. A system prompt appears when these ratings are selected. To add comments, click the **Edit** button as shown above.

After clicking edit, enter the comments under the Comments section and click Save. If the contents in the Description section require modification, edit the appropriate section and click **Save**.



The comments appear directly below the rated criteria after the data is entered and saved. Modifications to the evaluation criteria description will update immediately after the changes are saved.

Home Employee My Evaluations	Ratings Definitions Below Standards Performance - consistent failure to meet goals and objectives despite intervention. Meets Performance - consistently fulfills job requirements, achieves goal and objectives; meets standard job expectations at an acceptable level. Exceeds Performance - consistently exceeds expectations; goes above and beyond; is highly productive; model of superior performance and service excellence.			
Manager My Employees Manager Reports	C II/A Standards Performance Performance	<u>edit</u> / <u>delete</u>		
Resources Competencies Quick Reference Manager Checklist Admin	Political Savvy: - Can maneuver through complex political situations effectively and quietly - Is sensitive to how people and organizations function - Anticipates where the land mines are and plans his/her approach accordingly - Views corporate politics as a necessary part of organizational life and works to adjust to that reality - Is a maze-bright person			
Employee Search	Comments:			
Edit Users	Vicki has not demonstrated proficiency in this competency. On one occassion, Vicki			
Admin Reports Licensure Setup	C Below C Meets C Exceeds	edit /		

The supervisor or manager may determine certain evaluation criteria are not applicable to the review period. This data may be deleted by clicking the **Delete**, or **N/A** radio buttons.

	Interpersonari ream competencies				
Home Employee My Evaluations	Ratings Definitions Below Standards Performance - consistent failure to meet goals and objectives despite intervention. Meets Performance - consistently fulfills job requirements, achieves goal and objectives; meets standard job expectations at an acceptable level. Exceeds Performance - consistently exceeds expectations; goes above and beyond; is highly productive; model of superior performance and service excellence.				
Manager					
My Employees	Below O Meets O Exceeds	edit /			
Manager Reports	Performance Performance	delete			
Resources Competencies Quick Reference Manager Checklist	Political Savvy: - Can maneuver through complex political situations effectively and quietly - Is sensitive to how people and organizations function - Anticipates where the land mines are and plans his/her approach accordingly - Views corporate politics as a necessary part of organizational life and works to adjust to that reality - Is a maze-bright person				
	Comments:				
Employee Search Edit Users	Vicki has not demonstrated proficiency in this competency. On one occassion, Vicki				
Admin Reports					
Licensure Setup	C Below C Meets C Exceeds	edit /			
Licensule Setup	Cura and Providents Carceeds	<u>our</u> /			

The screen prints shown below are the 'Professional Development' and 'Goals/ Objectives' categories within the employee's system evaluation. These categories are included in the Competencies tabbed section of the evaluation. To enter evaluation criteria, click Add New Competency, enter the pertinent information and rate the section criteria, accordingly. This information may also be set up within the template and imported from the template directory as appropriate.

Change Password	Annual Evaluation Due 10/27/2010 Professional Development	
Home Employee My Evaluations	Ratings Definitions Below Standards Performance - consistent failure to meet goals and objectives despite intervention. Meets Performance - consistently fulfills job requirements, achieves goal and objectives; meets standard job expectations at an acceptable level. Exceeds Performance - consistently exceeds expectations; goes above and beyond; is highly productive; model of superior performance and service excellence.	
Manager My Employees Manager Reports	Add New Competency	
	Annual Evaluation Due 10/27/2010	
Change Password	Goals / Objectives	
Home Employee My Evaluations	Ratings Definitions Below Standards Performance - consistent failure to meet goals and objectives despite intervention. Meets Performance - consistently fulfills job requirements, achieves goal and objectives; meets standard job expectations at an acceptable level.	
The second se	Exceeds Performance - consistently exceeds expectations; goes above and beyond; is highly productive; model of superior performance and service excellence.	

Adding a manual entry to the Goals and Objectives section as show below provides a feature for the manager or supervisor to designate a specific goal or objective as a 'Past Goal' or 'Future Goal' by selecting the appropriate radio button as shown below.

Change Password	Annual Evaluation Due 12/20/2010 Goals / Objectives	
Home Employee My Evaluations	Ratings Definitions Below Standards Performance - consistent failure to meet goals and objectives despite intervention. Mects Performance - consistently fulfills job requirements, achieves goal and objectives; meets standard job expectations at an acceptable level. Exceeds Performance - consistently exceeds expectations; goes above and beyond; is highly productive; model of superior performance and service excellence.	
Manager My Employees Manager Reports	C Below C Meets C Exceeds Standards Performance Performance	<u>save</u> / <u>cancel</u>
Resources Competencies Quick Reference Manager Checklist Version 3 Training Manual	Past Goal C Future Goal To learn the enhanced features of the EPM system.	4

After rating all sections of the evaluation, an overall rating must be entered. Click on the Rating section, as referenced below.

Session Timer	Anderson, Vicki Evaluation Home Job Description Physical Rqrmts Competencies Rating Notes		
44:58	My Employees >> Anderson, Vicki Evaluations >> Evaluation Competencies		
Change Password	Annual Evaluation Due 2/16/2011		
onunge i destroid	select Job Duties and Essential Functions		
Home	select Success Competencies		
Employee	select Interpersonal / Team Competencies		

	Anderson, Vicki Evaluation Home Job Description Physical Rgrmts Competencies Rating Notes
Session Timer 44:54	My Employees >> Anderson, Vicki Evaluations >> Evaluation Rating
Change Password	Annual Evaluation Due 2/6/2011
Iome Employee My Evaluations	Ratings Definitions Below Standards Performance - consistent failure to meet goals and objectives despite intervention. Meets Performance - consistently fulfills job requirements, achieves goal and objectives; meets standard job expectations at an acceptable level. Exceeds Performance - consistently exceeds expectations; goes above and beyond; is highly productive; model of superior performance and sensice excellence. Evaluation Rating & Comments
Manager	Evaluation Rating:
My Employees Manager Reports	Evaluation Comments:
Resources	Edit

Click the Edit button to enter the overall rating and comments. Comments are required before you can finalize the evaluation.

The evaluation review and approval process may vary by department. An overall 'Below' or 'Exceeds' rating may require department management review and approval prior to finalizing the evaluation. Please seek assistance from your designated department representative or contact County Human Resources.

If the manager or supervisor anticipates granting an overall rating of 'Below' standards, notify Human Resources prior to the review meeting and finalizing the evaluation. Human Resources will review the evaluation, provide feedback, and assist with the completion of a Performance Improvement Plan in accordance with Board of Supervisors Policy C-21.

To print a draft copy of the evaluation, click on **Print Evaluation Draft** from the Employee Evaluation Home Page, as show below.

43:52	My Employees >> Anderson, Vi	cki Evaluations >> Evaluation Home	
Change Password	Evaluation Detail		
Change r assword	Evaluation Type:	Other	
Home	Evaluation Due Date:	5/18/2010	
Employee	Evaluation Status:	Due	
My Evaluations	Employee Position:	74772 - HUMAN RESOURCES ANALYST II (12/9/2008)	
Manager	Actions		
My Employees	Print Evaluation Draft		
Manager Reports	Import Data		
5	Finalize Evaluation		
Resources			
Competencies Quick	Supporting Documents		
Reference	Upload New Document		

The system will display a prompt. Click to Open or Save the evaluation draft. By opening the document, a draft copy may be printed in a PDF format.

The draft copy may be used after appropriate management approvals are obtained to conduct the performance evaluation review meeting with the employee before finalizing the evaluation.

Finalizing the Evaluation

To finalize an evaluation, Click Finalize Evaluation from the Employee Evaluation Home Page.

My Evaluations		
Manager	Actions	
My Employees	Print Evaluation Draft	
Manager Reports	Import Data Finalize Evaluation	
Resources	Supporting Documents	
Competencies Quick Reference	Upload New Document	

The system prompt will ask for a confirmation before a finalization of the evaluation occurs. Click 'Ok' or 'Cancel'.

Change Password	Evaluation Detail	
Home Employee My Evaluations	Evaluation Type: Evaluation Due Date: Evaluation Status: Employee Position:	Other Message from webpage Are you sure you want to FINALIZE this Evaluation? D08)
Mu Employees	Actions Print Evaluation Draft	OK Cancel

Click View Evaluation, to view, save, or print a copy of the final evaluation.

	Evaluation Type:	Other
Home	Evaluation Due Date:	5/18/2010
Employee	Evaluation Status:	Pending Administrator Sign-off
My Evaluations	Employee Position:	74772 - HUMAN RESOURCES ANALYST II (12/9/2008)
	Finalized by:	Michael O'Hallorhan on 5/13/2010
Manager		
My Employees	Actions	
Manager Reports	View Evaluation	
Manager Reports	Acknowledgement Form	

The final evaluation is saved in a PDF format as shown in the example below.

Job D	uties and Essential	Functions	
Rating	Description		
м			Informs new employees of County and e and payroll reporting requirements.
	B - Below Expectations	M - Meets Expectations	E - Exceeds Expectations

Acknowledgment Form and Signatures

After the manager or supervisor obtains the required approvals; conducts the review meeting and finalizes the evaluation, the employee will sign into the system to view the evaluation and may add his or her comments. The employee has 30 calendar days to make comments using the EPM system. If comments are not made during this timeframe the employee cannot add comments. If this occurs, comments may be typed on a Word document and uploaded in EPM. Employee access to EPM is limited to viewing or copying finalized evaluations and historical records and/or entering comments.

The final step requires the supervisor or manager to print an Acknowledgement Form. Click

Wy Evaluations	Finalized by:	Michael O'Hallorhan on 5/13/2010	
	rinalized by:	michael o nailothan on 3/13/2010	
Manager			
My Employees	Actions		
Manager Reports	View Evaluation		
	Acknowledgement Form		
Resources	Supporting Documents		1
Competencies Ouisk	Supporting Documents		
County D)epartment:	113 :: HUMAN RESOURCES	
-	-	1130100000 :: HUMAN RESOURCES	
Departme	ent:		
Job Code	e & Title:	13133 :: SR HUMAN RESOURCES CLERK - C	
Evaluatio	on Info		
Evaluatio	on Type:	Other	
Evaluatio	on Due Date:	04/01/2008	
Evaluatio	on Completion Date:	07/14/2008	
Overall F	Pating		
Overall r	\aung		
M I	Meets Expectations		
М	Meets Expectations		

Acknowledgment Form to print a hard copy of the form.

The printed Acknowledgement Form shown above requires signatures from the employee, evaluator, department manager and a designated department administrator. The signed form is submitted to Human Resources for the personnel file and completes the evaluation process. It is not necessary to attach the entire evaluation to this form.

Granting Temporary Access

Temporary access may be granted to an authorized individual to complete an evaluation on behalf of the supervisor or manager. Begin by selecting the 'My Employees' link located on the left side of the screen page. Next, **Select** the link directly to the left of the employee I.D. number.

Session Timer 44:58	My Em	ployees			
		Employee ID		Employee Name	
Change Password	select	000018		Anderson, Vicki	
Home Employee My Evaluations		Evaluations: select	Annual		02/16/2011
wy Evaluations	select	000014		Andrews, Steve	

Click the Manage Temporary Access link from the Employee Home tab.

Reg/Temp :: Full/Part :: Status:	R::F::A
Actions	
Actions	
Manage Temporary Access	

A dialog box will display 'Manage Temp Access For' next to the name of the employee whose evaluation record you want to grant access to. In the example below, we are granting access to Vicki Anderson's evaluation record. Click 'Add' to continue.

Change Password	Manage Temp Access For Anderson, Vicki
Home	Use First Name, Last Name and/or County ID to lookup Employees.
Employee	First Name:
My Evaluations	Last Name:
Manager	
My Employees	County ID:
Manager Reports	
Resources	Search Reset Cancel
Competencies Quick	Enter date range for temporary access:
Reference Manager Checklist	Start Date: 5/11/2010
	Expiration Date: 6/11/2010

• Type the First and Last Name or EMPID in the appropriate fields of the employee you are granting access to.

- Click 'Search'
- Select the employee you are granting access to by clicking Select

Temporary access automatically expires within 30 days or you may enter a date range. To revoke temporary access, click 'Revoke' from the Manage Temporary Access screen. Select 'Cancel' to return to the Employee Home Page.

Employee My Evaluations	Add Cancel	4/29/2010	5/29/2010	
		23		

How to Upload a Signed Employee Acknowledgement Form and Other Documents

From the Employee Evaluation Home Page Click on **Received Acknowledgement Form** which will change the Evaluation Status to Complete

Next, Click on **Upload New Document** to upload the signed Acknowledgement Form from your computer file. To complete this action, you must have a scanned copy of this document saved on your computer to upload it.

Other pertinent documents relevant to the evaluation record may be uploaded.

Change Password	Evaluation Detail	
Home	Evaluation Type:	Department Probation
Employee	Evaluation Due Date:	3/18/2015
My Evaluations	Evaluation Status:	Pending Administrator Sign-off
	Employee Position:	13611 - HUMAN RESOURCES TECHNICIAN I (9/18/2014)
Manager	Finalized by:	Vivian Nunez on 10/28/2015
My Employees		
Manager Reports	Actions	
Resources	View Evaluation Acknowledgement Form	
Competencies Quick	Employee Comments	
Reference	Received Acknowledgement Forr Unfinalize Evaluation	
Manager Checklist	Generate Evaluation View	
Version 3 Training Manual		
Monthly Featured Article	Supporting Documents	
Employee Self Review	Upload New Document	
(optional)		