

Technology for virtual classes:

Most virtual classes use voice over IP audio (VOIP). A computer with speakers *and* a microphone are needed to participate. Tablets and smartphones are not suitable for virtual training.

We utilize Adobe Connect for virtual classes. Please download and install the Adobe Connect application at least one day before class. If you need assistance downloading or installing the application, contact your IT Help Desk. Download link:

<https://vitalsmarts.adobeconnect.com/common/help/en/support/downloads.htm>

Welcome to Adobe® Connect™

Adobe Connect Downloads

Adobe Connect delivers high-impact online communications that everyone can access instantly. Adobe Connect lets users easily share engaging multimedia communications in real-time meetings or through narrated on-demand presentations (Adobe Presenter) that can be viewed anytime. And, because the content is created using familiar office productivity tools, anyone can use Adobe Connect to communicate more effectively over the web.

To get started, you may need to download and install the following software.

Name	Audience	Description
Adobe Presenter	Content Authors	Adobe Presenter is an authoring application that installs as a menu in Microsoft PowerPoint and allows authors to create self-running, rich media presentations and e-learning courses.
Adobe Connect Application >Install Windows >Install Macintosh	Meeting Administrators Seminar Administrators Event Administrators	Adobe Connect Application allows meeting presenters and hosts to share their screen, control other users' screens, and upload their files to meetings. There is an application available for users on computers running the Windows and Macintosh.
Adobe Flash Player	All	Adobe Flash Player is installed on virtually all Internet-connect computers worldwide and on a wide range of popular devices. Make sure you have the latest version to ensure a great experience.
Adobe Connect Add-in for Microsoft Outlook >Install for 32 bit Windows >Install for 64 bit Windows	Training Managers Meeting Administrators Seminar Administrators Event Administrators	Adobe Connect Add-in for Outlook lets you initiate meetings at the click of a button and schedule meetings using your Outlook calendar.