

## How do I clear my web browser's cache, cookies, and history?

### Internet Explorer 11 and higher

1. Select Tools (Gear Icon at top)
2. Scroll to Safety
3. Select Delete browsing history....
4. Deselect Preserve Favorites website data, and select:
  - a. Temporary Internet files and website files
  - b. Cookies and website data
  - c. History
5. Click Delete
6. Click Exit and reopen Internet Explorer

### Google Chrome

1. Select Customize and Control Google Chrome (3 dots at top left of screen)
2. Type in Privacy in the Search Settings
3. Select Clear browsing data...
4. Select the drop down menu for Obliterate the following items from
5. Choose and Select the length of time to clear your browsing data
6. Select the following:
  - a. Browsing history
  - b. Download history
  - c. Cookies and other site and plugin data
  - d. Cached images and files
7. Select Clear browsing data
8. Click Exit and reopen Google Chrome

### Mozilla Firefox

1. Select Menu
2. Select Options
3. Select Advanced Panel
4. Select Network Tab
5. Find Cached Web Content
6. Select Clear Now
7. Click Exit and reopen Mozilla Firefox